**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

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| **Date:**  Record the date of the journal entry. | **Entry:**  Record the journal entry number. |
| Description | Provide a brief description about the journal entry. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

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| **Date:**  Record the date of the journal entry. | **Entry:**  **Date**: April 10, 2024 **Entry**: 001 |
| Description | Provide a brief description about the journal entry. This journal entry details a ransomware attack on a healthcare clinic, highlighting the critical impact of cyber threats on healthcare services and the importance of preparedness and response strategies. |
| Tool(s) used | List any cybersecurity tools that were used. No specific tools were mentioned for the detection or analysis of this incident as described. It may be assumed standard network security and forensic tools were employed post-incident. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? An organized group of unethical hackers, known for targeting healthcare and transportation industries. * **What** happened? The clinic’s systems were compromised by ransomware, encrypting all critical operational data and demanding a ransom for decryption keys. * **When** did the incident occur? The attack took place on a Tuesday morning at approximately 9:00 a.m. * **Where** did the incident happen? The incident occurred at a small healthcare clinic in the United States. * **Why** did the incident happen? The breach was facilitated by phishing emails that led to the download and installation of malware by unsuspecting employees. |
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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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| Reflections/Notes: Record additional notes. |